



Frequently Asked Questions about Atlanta Gas Light's Villa Rica to Temple Pressure Improvement Project

Who is Atlanta Gas Light?

In this state's deregulated natural gas market there are many key players, which may be confusing to customers as they engage with Atlanta Gas Light or one of Georgia's 13 certified natural gas Marketers. Atlanta Gas Light and the Marketers work together to provide the world-class natural gas service customers expect and deserve.

In Georgia's natural gas market, Atlanta Gas Light owns, operates and maintains the natural gas infrastructure including pipelines that transport natural gas to homes and businesses throughout the state.

Atlanta Gas Light is also responsible for repairing damaged gas lines, disconnecting and reconnecting service at the request of the Marketer, and helping our customers restart service in the unlikely event of an outage.

Why is Atlanta Gas Light working in my community?

The work in your community is part of our larger effort to improve our infrastructure. In the western part of the state, it will improve pressure in the system serving your community so you can be assured of having natural gas when you need it the most. It also helps meet our obligation to provide enough natural gas to customers to serve them on the coldest days of the year. Carroll is one of the counties that will undergo system improvements in 2026.

What is the route for the Villa Rica to Temple Pressure Improvement Project?

The Villa Rica to Temple Pressure Improvement Project, a phase of the High Point Road to Bremen Pressure Improvement Project, involves the installation of approximately 5.5 miles of new distribution pipeline in northeast Carroll County primarily along road rights-of-way. The route begins near the intersection of Highway 78 and Industrial Boulevard and continues west along Highway 78 towards Temple and then turns south along Carrollton Street to the end point near the intersection of Carrollton Street and Bud Street. The new pipeline will connect to the existing system at each end. The final phase of the High Point to Bremen Pressure Improvement project will extend the line into Haralson County and is expected to begin in mid-June. Notifications will be sent to those in the project corridor ahead of construction.

What does this mean for me?

In your area, pre-construction activities for the Villa Rica to Temple Pressure Improvement Project are complete. The project corridor was cleared where needed earlier this year. Construction is scheduled to begin in late May 2026 and be completed by the end of the year. Restoration is expected to continue into the first half of 2027.

As with all of our construction projects, safety is our top priority. Great care is taken in all phases of the project from beginning to end in each neighborhood. We make every effort to minimize inconveniences to property owners along the route.

What should I expect during construction?

Our independent contractor, Southern Pipeline, will begin by delivering materials and equipment to the rights-of-way before installing the pipeline.

Southern Pipeline will use multiple crews to install the new pipeline within road rights-of-way and will require lane closures for the safety of the community and the crews. Project construction will consist of both open cut pipe

installation and a technique called directional drilling or boring. Underground directional drilling or boring avoids the need for open trenches across roads and other areas. Temporary lane closures will be coordinated through appropriate jurisdictions and traffic control measures will be in place. Atlanta Gas Light will also work with residents and businesses to ensure access during construction.

Installation requires heavy equipment and will employ a large number of workers. In general, pipeline construction involves the following steps: 1) surveying the right-of-way; 2) clearing the right-of-way; 3) transporting the pipe to the right-of-way; 4) welding the pipe; 5) digging a trench for the pipe; 6) lowering the pipe into the trench; 7) back-filling the trench; 8) pressure testing the pipe; and 9) restoring the right-of-way to its pre-construction condition.

Work will be performed Monday – Saturday 9:00 a.m. to 4:00 p.m. or as permitted. Southern Pipeline representatives, as well as Atlanta Gas Light professionals, will be on-site throughout the construction process should affected property owners or community members have any questions during construction.

Will my natural gas service be interrupted during construction?

No, existing natural gas service to homes and businesses will not be interrupted.

Why was this route for the Villa Rica to Temple Pressure Improvement Project selected?

This route allows us to efficiently meet our obligation to provide enough natural gas to serve our customers on the coldest days of the year.

If I have questions about the Villa Rica to Temple Pressure Improvement Project, who do I contact?

A representative from Southern Pipeline will be on-site throughout the construction process if you have any questions about our system improvements. You may also contact Atlanta Gas Light directly at 404-584-3183 or HighPointtoBremen@southernco.com.