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Dear Neighbor,

We are pleased to share that Atlanta Gas Light is investing in the natural gas delivery system serving your area through a pipeline replacement project. Replacing aging infrastructure ensures our ability to meet our customers' need for clean, safe, reliable and affordable natural gas when they need it most. DeKalb and Gwinnett are two of the metro counties that will undergo system improvements. We wanted to let you know what to expect as we update our system to better meet your needs.

The **Buford Highway Replacement Project** involves replacing a pipeline along Buford Highway between Doraville and Norcross. The new pipeline will be connected to our existing system on each end. The first phase was installed in Doraville in 2023. The remaining two phases in Peachtree Corners and Norcross will be installed in 2024. In your area, installation between Lake Drive and Old Norcross Road is expected to begin in late March/early April 2024.

Our independent contractor Southeast Connections (SEC) will be installing the new pipeline within the roadway and road right-of-way in phases so that construction will not affect the entire project corridor at one time. The work will require lane closures on Buford Highway for the safety of the community and our crews. Some sidewalks may also be temporarily impacted.

Steps will be taken to minimize traffic disruptions, and all lane closures will be coordinated through the appropriate jurisdiction. Traffic control measures will also be in place. Atlanta Gas Light will work with property owners to ensure access during construction to homes and businesses. SEC representatives, as well as Atlanta Gas Light professionals, will be on-site throughout the construction process should affected property owners have any questions during construction.

Work will be performed primarily overnight **Saturday evening through Friday morning 7:00 p.m. to 5:00 a.m.** or as permitted. The project started in Doraville and will move north with pipeline installation completed in each phase before moving to the next.

Project construction will consist of both open cut pipe installation method and a technique called directional drilling or boring. Underground directional drilling or boring avoids the need for open trenches across roads and other areas. Additional lane closures may be required, but two-way traffic flow will be maintained.

We are also notifying local public safety officers of our construction plans. As with all of our construction projects, safety is our top priority. We will make every effort to minimize inconveniences to property owners along the route. We thank you in advance for your understanding and patience with this process.

If you have any specific questions not addressed in this letter, please contact us at 404-584-3131 (monitored voicemail) or email us at BufordHighwayReplacement@southernco.com. Information and updates will also be available on the project website www.BufordHighwayReplacement.com and Twitter [@AGL_Projects](https://twitter.com/AGL_Projects).

Sincerely,

Atlanta Gas Light



Frequently Asked Questions about Atlanta Gas Light's Buford Highway Replacement Project

Who is Atlanta Gas Light?

Atlanta Gas Light provides natural gas to approximately 1.7 million customers in Georgia. In operation since 1856, the company is one of the oldest corporations in the state. As the largest natural gas distribution company in the Southeast, we are committed to providing clean, safe, reliable and affordable natural gas to customers. In Georgia's deregulated natural gas market, we don't sell natural gas to customers. Instead, we install, operate and maintain the infrastructure that delivers the natural gas sold by certified marketers to customers' homes and businesses.

Why is Atlanta Gas Light working in my community?

The Buford Highway Replacement Project is part of our ongoing effort to improve our infrastructure. It will support the increasing demand from customers in this growth corridor as well as strengthen the safety, reliability and resiliency of our infrastructure in the area. The work will improve our ability to meet customers' needs for natural gas on the coldest days of the year.

What does this mean for me?

In your area, pre-construction activities for the Buford Highway Replacement Project are complete. The project path begins on Central Avenue (east of New Peachtree Road) in Doraville and then turns northeast on Buford Highway continuing to the intersection with Old Norcross Road in Norcross.

Construction will begin in May 2023 and will continue for up to two years. Work will be performed primarily overnight Saturday through Friday 7:00 p.m. to 5:00 a.m. or as permitted. The work will be completed in phases starting in Doraville and moving north with the active work area and lane closures moving along the project corridor to help minimize construction impacts. Pipeline installation will be completed in each phase before moving to the next. The first phase was installed in Doraville in 2023. The remaining two phases in Gwinnett County will be installed in 2024.

As with all of our projects, safety is top priority. We make every effort to minimize inconveniences to property owners along the route. We will also coordinate with local leaders as well as businesses along the project corridor to keep the community informed.

Will my gas service be interrupted during construction?

The service line that runs from the gas main to your home or business may also need to be replaced as part of the project. This service line replacement requires a brief disruption in your gas service. Customers will receive a notification prior to any interruption in your gas service.

What should I expect during construction?

Our independent contractor, Southeast Connections (SEC), will begin setting up materials and equipment to the project area just prior to construction. You can expect noise from heavy equipment and additional personnel in the area during construction.

This project will require extensive lane closures for the safety of the community and our crews. Some sidewalks may also be temporarily affected. Traffic control measures will be in place. Atlanta Gas Light will work with property owners and managers to ensure that parking lots are accessible during construction or that alternate parking is available.

Clean-up will occur as the project progresses. Restoration will be conducted at the end of each phase. Areas disturbed by our work will be restored as close as possible to their pre-construction condition. Generally speaking, pipeline construction involves the following steps: 1) surveying the right-of-way; 2) clearing the right-of-way; 3) transporting the pipe to the right-of-way; 4) welding the pipe; 5) digging a trench for the pipe; 6) lowering the pipe into the trench; 7) backfilling the trench; 8) pressure testing the pipe; and 9) restoring the right-of-way to its pre-construction condition.

If I have questions about the Buford Highway Replacement Project, who do I contact?

Representatives from SEC and Atlanta Gas Light will be on-site throughout the construction process. You can contact Atlanta Gas Light directly at 404-584-3131 (monitored voicemail) or BufordHighwayReplacement@southernco.com. Information and updates will also be available on the project website www.BufordHighwayReplacement.com and Twitter [@AGL_Projects](https://twitter.com/AGL_Projects).